



METROPOLITAN
TRANSPORTATION
COMMISSION

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Memorandum

TO: Operations Committee

DATE: October 28, 2011

FR: Executive Director

W.I.: 1225

RE: Contract Amendment – 511 Transit: Science Applications International Corporation (SAIC)

Since 2006, MTC has contracted with SAIC to provide 511 Transit services, including the 511 Transit website, a regional transit database and transit trip planning software. The initial period of performance was through June 2010. In 2009, this Committee approved a two-year extension through June 30, 2012. Today, staff is recommending a contract amendment to add \$6,680,000 and extend the period of performance for two additional years, through the end of 2014.

Background

In July 2006, this Committee approved a four-year base contract term with bd Systems, Inc., then a subsidiary to Science Applications International Corporation (SAIC) for the 511 Transit contract. The contract was assigned to SAIC on July 1, 2009. The procurement allowed extensions of up to an additional six years in increments of MTC's choosing, through FY 2015-16. This proposed amendment is the second extension.

At an October 2009 presentation to this Committee, we indicated that there could be funding issues for this project, given possible State Transit Assistance (STA) shortfalls. Since that time, staff has devised a full funding plan by shifting funding from other projects (i.e. 511 Traffic) and applying program savings. This ensures funding for the 511 Transit project at current levels through FY 2015-16.

Since 1997, SAIC (and its predecessor firms bd Systems and GIS Trans, Ltd.) have supported delivery of MTC's 511 Transit project, providing schedule, route, fare, and trip planning information online for over 30 Bay Area public transit agencies. The transit trip planner and schedule tools are the most popular features on the 511.org website, supporting nearly two million user inquiries each month. SAIC and MTC staff are now completing two significant enhancements to the transit webpage:

- Expansion of the trip planner to provide multi-modal trip plans. This fall, 511 will launch the first phase of the multi-modal trip planner that will provide itineraries that allow comparison of "transit only," "drive only," and "drive to transit" trips.
- Incorporation of real-time transit data. Earlier this year, SAIC delivered a new real-time transit departures feature (including data for BART, MUNI, AC Transit and WestCat) on the 511 Transit website. Also, MTC and SAIC staff have just launched a "beta" feature that allows

customers to directly access transit departure times for a given stop when they generate a transit trip itinerary.

Contractor Performance

Our proposal to extend the 511 Transit contract for two years is based on our satisfaction with SAIC's performance:

- SAIC has continued to perform well on the 511 Transit contract, and has successfully and consistently met major project deadlines.
- SAIC has consistently provided timely transit agency service change updates to the 511 Transit website. The team's proactive approach has been critical for providing accurate, timely information to the public given the need for transit agencies to regularly update their schedules, routes, and fares. SAIC has maintained and built upon their strong relationships with transit agencies with whom they work closely on complex data issues.
- SAIC is also the contractor for 511 Traffic services, and the 511 Transit project has benefited from SAIC's coordination on work under the two contracts. Under the 511 Traffic contract, SAIC delivers real-time traveler information—including transit departure times. As part of the 511 Transit contract, SAIC will soon undertake work to streamline both static and real-time transit data processing and quality control.

Proposed Extension

As noted above, the procurement for the 511 Transit contract provided for up to four additional years of contract extension, through June 30, 2016. While we have been pleased with the Contractor's performance and work to date, and have negotiated favorable terms for the remaining four years, at this time, staff recommends a two-year extension, through June 2014. If the two-year extension is approved, we intend to include rates for all four years in the amendment. This overall approach provides staff with maximum flexibility to potentially restructure contracts and/or specific tasks under contracts in the future, while also ensuring MTC can easily take advantage of agreed-upon rates and execute another contract extension if desired.

Recommendation

Staff recommends that this Committee authorize the Executive Director or his designee to negotiate and enter into a contract amendment through FY 2013-14 with SAIC in an amount not to exceed \$6,680,000 to operate, maintain and further develop the 511 Transit system.



Steve Heminger

SH:evw

REQUEST FOR COMMITTEE APPROVAL
Summary of Proposed Consultant Contract Amendment

Work Item No.:	1225
Consultant:	Science Application International Corporation Oakland, CA
Work Project Title:	511 Transit contract (Regional Transit Information System)
Purpose of Project:	To operate, maintain and further develop the 511 Transit system during FY 2012-13 and FY 2013-14
Brief Scope of Work:	This project includes operation and maintenance of the 511 Transit website, trip planner and back-end systems and processes.
Project Cost Not to Exceed:	This amendment = \$6,680,000 (Total contract prior to today's action = \$18,888,413)
Funding Source:	STP, STA
Fiscal Impact:	Fiscal year budgets subject to annual budgetary approval processes.
Motion by Committee:	That the Executive Director or his designee is authorized to negotiate and enter into a contract amendment with SAIC for the 511 Transit contract covering Fiscal Years 2012-14 and the Chief Financial Officer is authorized to set aside funds for such amendment in the amount specified, subject to annual agency approval processes for such contract amendment.
Operations Committee:	<hr/> Jake MacKenzie, Chair
Approved:	Date: November 4, 2011